

Mireya Lujan

UX/UI Designer | mlujans.com | hello@mlujans.com | [LinkedIn](#)

Summary

UX/UI Designer with experience in user research, wireframing, prototyping, and usability testing. Passionate about creating intuitive, user-centered digital experiences and leveraging a background in technical support and data analysis to solve complex problems.

Skills

User Research
Experience Mapping
User Journey Mapping
Wireframing
Prototyping
Interaction Design
Usability Testing
Responsive Design
Human-Centered Design

Tools

Figma, Figjam,
Webflow

Education

B.S. Information
Systems & Technology
Lubbock Christian
University | 2015

Certification

User Experience
Designer
Workforce Institute
May 2026

Webflow Practitioner
Coursera | May 2026

Languages

Spanish – Native
English – Fluent

Selected UX Projects

Smallwood's | Mobile Experience Redesign

UX/UI Designer | Mar-May 2026

Redesigned a mobile experience to improve navigation, usability, and user flow clarity.

- Identified navigation and interaction issues through user research and usability review.
- Redesigned key user flows and screens to improve clarity and task completion.
- Created wireframes and high-fidelity prototypes in Figma and refined designs through usability testing.

TasteBook | Recipe Discovery App

UX/UI Designer | Nov-Dec 2025

Designed a recipe discovery app that helps users cook with ingredients they already have at home, reducing food waste.

- Conducted surveys and interviews to understand cooking habits and user needs.
- Created personas, user flows, wireframes, and prototypes in Figma.
- Tested and refined designs based on user feedback.

Experience

Data Integration Consultant

Coldwell Banker (Remote) | Mar 2019 – Aug 2021

- Managed data migration and maintained data accuracy.
- Organized digital datasets to improve accessibility.

Bilingual Case Investigator

TEKsystems (Remote) | May 2020 – Jun 2021

- Investigated COVID-19 exposure cases and documented findings.
- Communicated guidance and support to affected individuals.

Bilingual Technical Support

AT&T | Mar 2016 – Mar 2020

- Resolved internet connectivity issues using diagnostic tools.
- Delivered efficient customer support and troubleshooting.

Bilingual Communications Interpreter

Communication Service for the Deaf | Jun 2014 – Mar 2016

- Provided real-time interpretation between Deaf and hearing individuals.
- Facilitated accurate and efficient communication.